



Slough Covid Recovery Advice Service

Citizens Advice East Berkshire has been funded by Slough Borough Council to provide a six-month information and initial advice service for people who have been affected by the Covid pandemic. This project started on November 2021.

Freephone: 0808 1697766

Local line: 01753 981040

Local residents can also email enquiries to: advice.sl@caeb.org.uk

Call our national phone line

Slough residents can also access Citizens Advice national **Help to Claim** helpline for advice on Universal Credit.

Help to Claim advisers can help with the early stages of Universal Credit claims. They can be contacted over the phone, online over chat or face-to-face.

Advisers can help:

- work out if you can get Universal Credit
- fill in the Universal Credit application
- prepare for your first Job Centre appointment
- check your first payment is correct

Advisers are available through the free **Help to Claim** phone service 8am to 6pm, Monday to Friday:

0800 144 8 444